SeaBreezer WDV 3000 Warranty

Environmental Sciences Australia Pty Ltd (ABN 53 003 796 969), warrants the original purchaser of the WDV 3000 subject to the terms and conditions below, for a period of up to fifteen (15) years, from the date of purchase, that the Environmental Sciences Australia (ESA) Domestic WDV 3000 will turn when subjected to direct wind under normal domestic conditions.
Hail and loss of light transmission are covered by a five (5) year warranty*. (excludes units subject to industrial fallout) and general maintenance of cleaning of dome is expected under normal conditions to be carried out with mild soap and water only. The clear dome should be checked regularly and when required (surface coated), cleaned with warm soapy water (mild detergent) using a soft sponge. Take care not to scratch the surface and rinse with clean water thoroughly. Use of chemicals on the polycarbonate dome will void warranty.

Chemical Properties
Polycarbonate Roofing is affected by methylated spirits, benzene, petrol, ketones, acetone, phenols, chlorinated and aromatic hydrocarbons, petroleum-based paints, abrasive cleaners and solvents.

To the extent permitted by law and subjected to section 68A of the trade practices act, all liability for consequential loss or damage arising from the supply of goods or services by ESA is hereby excluded so that any liability ESA may have is hereby limited, at ESA's discretion, to replacement, repair or refund of the purchase price. This warranty does not include repairs or replacement required due to damage by storm, faulty installation, freight & handling or mechanical damage howsoever caused.

This warranty is limited to and extends only to the original purchaser of the product. (Original Proof of purchase must be provided in the event of a claim).

To extent by law all other warranties, expressed or implied, are hereby excluded.
***For full warranty detail's and conditions contact Environmental Sciences Australia Pty Ltd on +61 2 62304907**
Before contacting Environmental Sciences Australia regarding a warranty claim, please check the Trouble Shooting guide, as some situations can be easily rectified

Personal Warranty Record

Please keep in a safe place

For warranty service the defective product must be sent together with this completed warranty card, freight prepaid, to ESA Pty Ltd 12 Canning St, Ainslie ACT 2602.

Purchaser's details

Name

Address

Telephone Purchase Date

Retailer Suburb

Roof Type please tick one Tile Metal

Serial Number

Trouble shooting guide overleaf:

WDV 3000 Trouble Shooting Guide

The vent makes a knocking sound when it turns.
Check that the variable pitch tube is not out of round, as assembly can produce an oval shape. The variable pitch tube can be shaped back into round by gently squeezing sides together at top.

The vent will not turn 360 deg when installed.
Check the top of the varipitch tube is perfectly level by laying a spirit level across the top of the varipitch tube north to south and east to west.
Check if the base of the vent is fouling on the fixing screws or varipitch, if it is fouling on the varipitch, bend or press the contact point inward until there is no further contact.

The vent is making a rattling sound in high wind.
Check the base is secured correctly and firmly to the battens by the fixing strap.
Are all fixing screws tight?

Water is entering the roof cavity.
Check that all aluminium joints are sealed completely with roofing silicone.
Check surrounding roof tiles for cracks or broken corners. If so, replace or repair with roofing silicone. Check that the WDV 3000 head is turning freely and the opening is not facing into the prevailing weather.

In certain weather conditions the vent head may be turning erratically or rotating.
This is normal behaviour caused by short strong wind gusts hitting the ventilator side on, followed by a sudden calm condition (no wind). The unit will settle down when a steady stream of wind direction occurs. Multiple ventilators may display differing directional characteristics due to roof shape affecting air flow.