



SkyVent Warranty

ESA Distribution Pty Ltd (ABN 16 606 395 019), warrants the original purchaser of the SkyVent subject to the terms and conditions below, for a period of up to fifteen (15) years from the date of purchase, that the ESA SkyVent will turn when subjected to direct wind under normal domestic conditions.

Hail and loss of light transmission are covered by a five (5) year warranty* (excludes units subject to industrial fallout) and general maintenance and cleaning of dome is expected to be carried out under normal conditions with mild soap and water only. The clear dome should be checked regularly and when required (surface coated), cleaned with warm soapy water (mild detergent) using a soft sponge. Take care not to scratch the surface and rinse with clean water thoroughly. Use of chemicals on the polycarbonate dome will void warranty.

Chemical Properties

Polycarbonate Roofing is affected by methylated spirits, benzene, petrol, ketones, acetone, phenols, chlorinated and aromatic hydrocarbons, petroleum-based paints, abrasive cleaners and solvents.

To the extent permitted by law and subjected to section 68A of the trade practices act, all liability for consequential loss or damage arising from the supply of goods or services by ESA is hereby excluded so that any liability ESA may have is hereby limited, at ESA's discretion, to replacement, repair or refund of the purchase price. This warranty does not include repairs or replacement required due to damage by storm, faulty installation, freight & handling or mechanical damage howsoever caused.

This warranty is limited to and extends only to the original purchaser of the product. (Original Proof of purchase must be provided in the event of a claim).

To extent by law all other warranties, expressed or implied, are hereby excluded.

*For full warranty detail's and conditions contact ESA Distribution Pty Ltd on +61 2 62304907

Before contacting ESA regarding a warranty claim, please check the Trouble Shooting guide, as some situations can be easily rectified

Personal Warranty Record

Please keep in a safe place

For warranty service the defective product must be sent together with this completed warranty card, freight prepaid, to ESA Distribution Pty Ltd 12 Canning St, Ainslie ACT 2602.

Purchaser's details

Name

Address

Telephone

Purchase Date

Retailer Suburb

Roof Type please tick one Tile

Metal

Trouble shooting guide overleaf:

SkyVent Trouble Shooting Guide

The vent makes a knocking sound when it turns.

Check that the variable pitch tube is not out of round, as assembly can produce an oval shape. The variable pitch tube can be shaped back into round by gently squeezing sides together at top.

The vent will not turn 360° when installed.

Check the top of the varipitch tube is perfectly level by laying a spirit level across the top of the varipitch tube north to south and east to west. Check if the base of the vent is fouling on the fixing screws or varipitch, if it is fouling on the varipitch, bend or press the contact point inward until there is no further contact.

The vent is making a rattling sound in high wind.

Check the base is secured correctly and firmly to the battens by the fixing strap.
Are all fixing screws tight?

Water is entering the roof cavity.

Check that all aluminium joints are sealed completely with roofing silicone.
Check surrounding roof tiles for cracks or broken corners. If so, replace or repair with roofing silicone. Check that the SkyVent head is turning freely and the opening is not facing into the prevailing weather.

In certain weather conditions the vent head may be turning erratically or rotating.

This is normal behaviour caused by short strong wind gusts hitting the ventilator side on, followed by a sudden calm condition (no wind). The unit will settle down when a steady stream of wind direction occurs. Multiple ventilators may display differing directional characteristics due to roof shape affecting air flow.